

Jun 23, 2016 12:08 CEST

Eutelsat first in the world to achieve new quality certification from World Teleport Association (WTA)

WTA awards Tier 4 Certification to Eutelsat's Paris-Rambouillet teleport

New York City, Paris, 23 June 2016 – The World Teleport Association (WTA) today announced that Eutelsat Communications (NYSE Euronext Paris: ETL) has achieved Full Tier 4 Certification for its Paris-Rambouillet teleport in France under WTA's recently launched [Teleport Certification](#) Programme. Tier 4 is the highest of four quality tiers and the Paris-Rambouillet Teleport is the first in the world to achieve that level of Certification.



Foundation of quality of service

The Certification programme involves a rigorous assessment of teleport facilities, technology and operating procedures, which together form the foundation of quality of service. The programme begins when the teleport operator completes a +170-item questionnaire covering business continuity, transmission chains, satellite and terrestrial connectivity, safety, security including cybersecurity, and the network operations centre. Procedural questions examine satellite and terrestrial capacity management, service continuity, physical and cybersecurity processes, and change management.

WTA analysed the company's completed questionnaire and issued a

Provisional Certification in April. Eutelsat then hosted a 2-day site audit by a WTA-approved engineering consultant in May. The audit had three goals: to validate the self-reported information in the questionnaire, to note positive and negative variances, and to offer recommendations for improvements in facilities and procedures. The resulting Tier 4 Certification of Eutelsat's Paris-Rambouillet Teleport will remain in effect for three years before re-certification is required.

José Sanchez, Eutelsat's Director of Service Operations, said: *"The achievement of the Tier-4 WTA certification represents new international recognition of Eutelsat's customer service standards, complementing our ISO 9001 and ISO 27001 certifications. To be awarded this highest level of certification shows the commitment of our teams to providing the highest quality of service to our customers and the remarkable performance of our facilities at the Paris-Rambouillet teleport in terms of infrastructure, security and operational procedures."*

"The success of our Certification programme depends on its adoption by teleport and satellite operators," said WTA executive director Robert Bell. *"It is their participation and support that translates a comprehensive quality programme like this one into a global standard, which in turn drives quality improvements that benefit customers around the world. In that context, Eutelsat's Tier 4 Certification at its Paris-Rambouillet teleport is good news for the entire industry, and we are grateful for the leadership shown by Eutelsat."*

A new benchmark for teleport operators worldwide

WTA's Teleport Certification Programme aims to serve both teleport operators and their customers by creating an objective, transparent, and internationally accepted method for teleport operators to document the quality of their operations for customers and strategic partners. It also aims to provide a means for customers to select teleport vendors delivering the price-performance level that is appropriate for their applications.

Click [here](#) for a list of certified teleports.

For more information about the Teleport Certification Programme, visit <http://www.worldteleport.org/?page=Certification> or email WTA Membership Director Randall Barney at rbarney@worldteleport.org.



About World Teleport Association

Since 1985, the World Teleport Association (www.worldteleport.org) has focused on improving the business of satellite communications from the ground up. At the core of its membership are the world's most innovative operators of teleports, from independents to multinationals, niche service providers to global carriers. WTA is dedicated to advocating for the interests of teleport operators in the global telecommunications market and promoting excellence in teleport business practice, technology and operations.

For more information

Matthew Owen, Communications Manager,
World Teleport Association
mowen@worldteleport.org Tel: (+1) 212-825-0218 x105

About Eutelsat Communications

Established in 1977, Eutelsat Communications (Euronext Paris: ETL, ISIN code: FR0010221234) is one of the world's leading and most experienced operators of communications satellites. The company provides capacity on 39 satellites to clients that include broadcasters and broadcasting associations, pay-TV operators, video, data and Internet service providers, enterprises and government agencies.

Eutelsat's satellites provide ubiquitous coverage of Europe, the Middle East, Africa, Asia-Pacific and the Americas, enabling video, data, broadband and government communications to be established irrespective of a user's location.

Headquartered in Paris, with offices and teleports around the globe, Eutelsat represents a workforce of 1,000 men and women from 37 countries who are experts in their fields and work with clients to deliver the highest quality of service.

For more about Eutelsat please visit www.eutelsat.com

Press

Vanessa O'Connor Tel: + 33 1 53 98 37 91 voconnor@eutelsat.com

Marie-Sophie Ecuier Tel: + 33 1 53 98 37 91 mecuer@eutelsat.com

Violaine du Boucher Tel: + 33 1 53 98 37 91 vduboucher@eutelsat.com

Investors and analysts

Joanna Darlington Tel. : +33 1 53 98 35 30 jdarlington@eutelsat.com

Cédric Pugni Tel. : +33 1 53 98 35 30 cpugni@eutelsat.com

Follow us at:

Contacts



Marie-Sophie Ecuier

Press Contact

Corporate Communications Director

Eutelsat corporate

mecuer@eutelsat.com

+ 33 1 53 98 37 91



Jessica Whyte

Press Contact

Media Relations Manager

Eutelsat corporate

jwhyte@eutelsat.com

+33 1 53 98 37 91