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Eutelsat and Neptune Communications Support Jamaica with Emergency Satellite Connectivity Following Hurricane Melissa

- *Deployment of satellite communications kits and free broadband service to support first responders*
- *Ensuring continuity of emergency response coordination in hardest-hit areas*

Paris, 14 November 2025 – Eutelsat (ISIN: FR0010221234 – Euronext Paris / London Stock Exchange: ETL), in partnership with regional satellite solutions

provider Neptune Communications, today announced the donation and deployment of emergency satellite communications services to support the Government of Jamaica following the impact of Hurricane Melissa, which resulted in significant disruption to national communications infrastructure.

Under this initiative, Eutelsat is providing GEO satellite capacity and VSAT remote kits to enable the rapid restoration of connectivity across priority response locations. Neptune Communications will manage on-the-ground installation, logistics, field services and local technical support, ensuring timely and effective service activation. Connectivity will be provided free of charge for an initial period of three months, enabling first responders and government agencies to maintain operational coordination in the hardest-hit regions.

In addition, Eutelsat is supporting long-standing partners at the Caribbean Broadcasting Union (CBU) by providing satellite capacity at no cost to CBU member broadcasters. This support will assist in restoring essential broadcast services where terrestrial systems were affected, ensuring the continuous delivery of public information and emergency communications.

Alejandro Guerra Najar, RVP for Latin America at Eutelsat, said *“The impact of Hurricane Melissa has placed considerable strain on local infrastructure, making reliable communication essential to coordinating recovery efforts. Satellite provides a resilient and immediate solution when ground networks are disrupted. Alongside our partners in Jamaica, we are focused on helping maintain the critical links that support emergency services and public information.”*

Julian Jordan, CEO of Neptune Communications added, *“As Jamaicans at home and abroad come together to rebuild and recover in the wake of Hurricane Melissa, the importance of dependable and resilient communication systems has never been clearer. At Neptune Communications, we are deeply honored to stand alongside our partners at Eutelsat in supporting Jamaica’s first responders, emergency services, and communities with the connectivity they need—when it matters most. We remain steadfast, present, and at work to keep Jamaica #AlwaysOn during this challenging time. Together, we are confident that Jamaica will soon be reconnected—and stronger than ever.”*

Eutelsat is a global leader in satellite communications, delivering connectivity and broadcast services worldwide. Eutelsat was formed through the combination of the Company and OneWeb in 2023, becoming the first fully integrated GEO-LEO satellite operator with a fleet of 34 Geostationary (GEO) satellites and a Low Earth Orbit (LEO) constellation of more than 600 satellites. Eutelsat addresses the needs of customers in four key verticals of Video, where it distributes around 6,400 television channels, and the high-growth connectivity markets of Mobile Connectivity, Fixed Connectivity, and Government Services. Eutelsat's unique suite of in-orbit assets and ground infrastructure enables it to deliver integrated solutions to meet the needs of global customers. The Company is headquartered in Paris and Eutelsat employs more than 1,600 people across more than 75 countries. Eutelsat is committed to delivering safe, resilient, and environmentally sustainable connectivity to help bridge the digital divide. The Company is listed on the Euronext Paris Stock Exchange (ticker: ETL) and the London Stock Exchange (ticker: ETL).

Find out more at www.eutelsat.com

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the international dimension of the Group's customers and activities; risks related to the adoption of international rules on frequency coordination and financial risks related, inter alia, to the financial guarantee granted to the Intergovernmental Organization's closed pension fund, and foreign exchange risk. Eutelsat Communications expressly disclaims any obligation or undertaking to update or revise any projections, forecasts or estimates contained in this document to reflect any change in events, conditions, assumptions, or circumstances on which any such statements are based, unless so required by applicable law. The information contained in this document is not based on historical fact and should not be construed as a guarantee that the facts or data mentioned will occur. This information is based on data, assumptions and estimates that the Group considers as reasonable.

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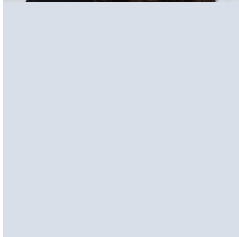


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